

Job Descriptions

(These are general descriptions and actual duties may vary)

Everyone makes clients and pets feel welcome Everyone will continue to learn

Receptionist

Greet everyone who comes to Loving Paws and help them

Check in appointments and notify techs; Check out clients after appointments

Answer phones and return calls – schedule appointments; refill some prescriptions

Learn common health issues for pets to answer questions

Call clients for reminders and recalls

Check appointments and make a list of what is needed for the pets

Keep files organized

Unpack shipments, check accuracy, put stock away

Respond to faxes

Manage social media, email newsletter, and website

Help with marketing & prepare new client binders

Print rabies certificates monthly

Send reminder postcards or emails

Take care of pets in the clinic and learn handling techniques

Help in exam room or with lab work as needed

Order office supplies

Help keep clinic clean

Help with morning and end of day tasks

Help other team members whenever needed

Perform any other jobs as assigned ©

Smile and have fun!

Veterinary Technician or Assistant

Bring clients and pets into exam room, take history, TPR if needed and assist as needed

Collect blood and urine samples

Do lab work

Client education

Fill prescriptions

Take care of and monitor all pets in the clinic

Perform dental cleanings

Assist Dr. with anesthesia, surgery, x-ray, and treatments

Place IV catheters, perform procedures as directed by Dr.

Do maintenance on equipment and x-ray badges

Order food

Help keep clinic clean

Help with morning and end of day tasks

Help other team members whenever needed

Perform any other jobs as assigned ©

Smile and have fun!

Kennel Assistant

Walk dogs outside and clean up after them

Clean all kennels, cat condos, and runs that pets have used

Clean drains and empty garbage as needed

Feed and give water to all pets

Medicate pets as directed

Notify the doctor or tech of any odd behavior or any concerns with pets

Change bedding as needed

Wash food/water dishes and litter boxes

Do laundry

Keep kennel, cat wards, and outdoor area clean

Bathe pets if needed

Spend time playing with all pets – provide toys to them

Learn proper handling techniques

Learn basic health information to answer questions

Keep records of all pets that are boarding – call clients as needed to provide updates

Help other team members whenever needed

Perform any other jobs as assigned ©

Smile and have fun!